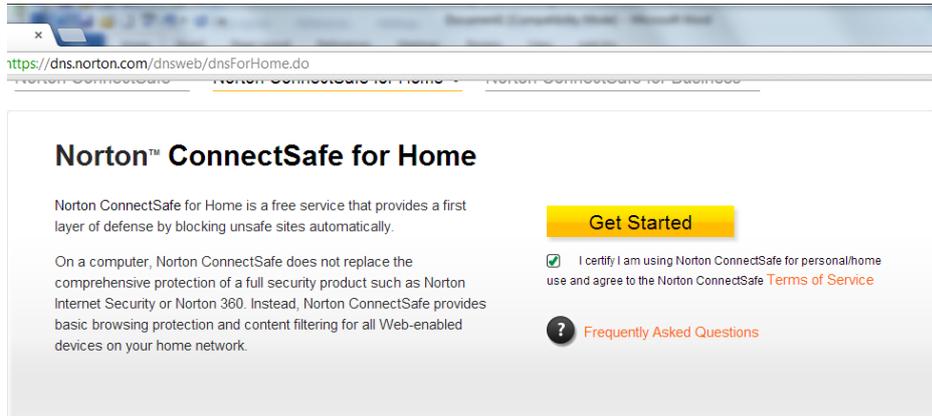


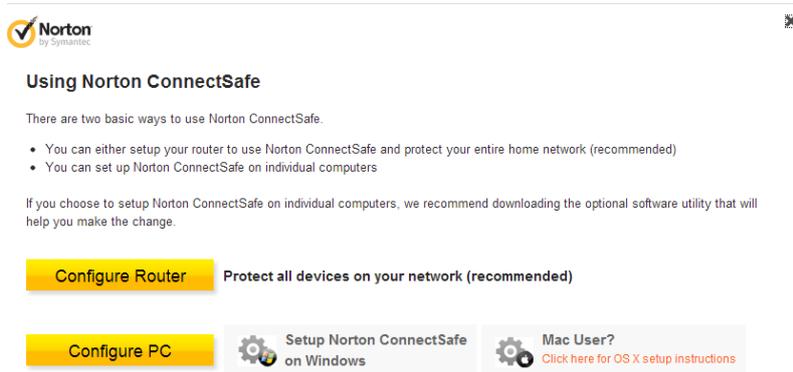
# Norton ConnectSafe Signup

Go to: <https://dns.norton.com/dnsweb/dnsForHome.do>

Click in the box next to 'I certify I am using Norton ConnectSafe for personal/home use and agree to the Norton ConnectSafe Terms of Service' and click on the 'Get Started' button.



In the box that appears click on 'Configure Router'



This is the techie bit!

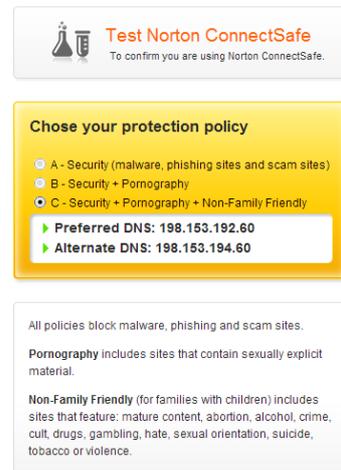
You can alter your router (Wi-Fi or directly connected with a wire) to use Norton ConnectSafe. All computers and devices that connect to the Internet in the house go through this router and will use Norton ConnectSafe with the selected protection.

**Note:** Steps provided below can vary for different routers.

## General Router Instructions

1. Enter the IP address of your router in the address bar in the program you use to access the Internet (see below for what the IP address is).
2. Enter the username and password for the router that your Internet provider gave you or you altered. (The original username and password are provided in the router's instructions).
3. The router will have a menu, find the DNS Server settings. It may look like this:
 

Primary DNS Server	123 456 789 123
Secondary DNS Server	123 456 789 124
4. Choose which protection you want from Norton ConnectSafe (there is a choice of 3).
5. Enter the Norton ConnectSafe IP addresses shown in the yellow box on the right of the Norton ConnectSafe webpage.



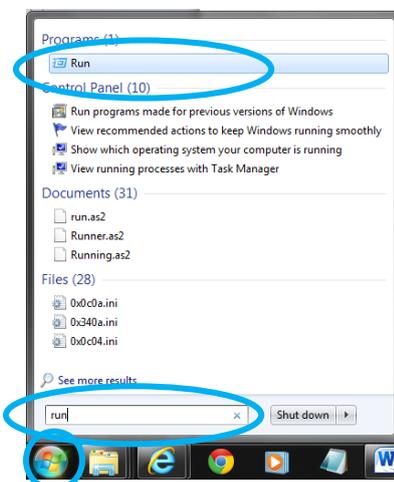
**Or** your router came with a setup CD, you can run the CD to access the set up tools. You need the Manual router setup, not the automatic or wizard set up.

To check that it has worked, click on the Test Norton ConnectSafe button (top right webpage).

## What is the IP address of my router?

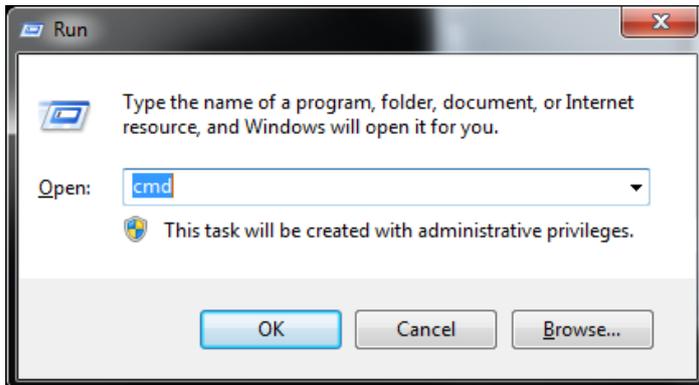
For most home networks, the default router address is **192.168.1.1** or 192.168.0.1 or 192.168.1.254

## You can find the IP address in Windows



1. Click the Windows Start button, click in the search box and type 'run'
2. 'Run' appears at the top, click on it
3. The Run window appears

4. In the **Run** dialog box, type **cmd**, and then click **OK**



5. In the window that appears, type **ipconfig**, and then press Enter (on the keyboard)  
The IP address that appears next to **Default Gateway** is your router address. You may have to scroll up or down to view the details.

```
C:\Users\Rupert>ipconfig
Windows IP Configuration

Ethernet adapter Bluetooth Network Connection:

    Media State . . . . . : Media disconnected
    Connection-specific DNS Suffix  . :

Wireless LAN adapter Wireless Network Connection:

    Connection-specific DNS Suffix  . : cable.virginmedia.net
    IPv6 Address. . . . . : 2002:d569:3ab7:0:a12b:4c1c:9ea
    Temporary IPv6 Address. . . . . : 2002:d569:3ab7:0:997c:fb21:49
    Link-local IPv6 Address . . . . . : fe80::a12b:4c1c:9ea:1194%10
    IPv4 Address. . . . . : 192.168.1.148
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : fe80::9afc:11ff:fe8b:72ba%10
                               192.168.1.1
```